

Fast Engineering Ltd Privacy and Security Policy

This privacy policy sets out how Fast Engineering Ltd (hereinafter referred to as 'FAST' uses and protects any information that you give FAST when you use this website or place an order by phone.

FAST is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

FAST may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 25 May 2018 and complies fully with GDPR (General Data Protection Regulations) as required by law.

What we collect

We may collect the following information:

- name and job title
- contact information including email address and phone
- demographic information such as your address postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- We may use the information to improve our products and services
- With your permission, we may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise our website to match your interests

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online or receive from you over the phone. All data centres we use are also secured as required under GDPR (General Data Protection Regulations). Our entire website is encrypted end to end which is why the URL starts with 'https'. The 's' stands for secure. Payments are taken online via WorldPay, a secure payment gateway and all sensitive data is secured using the same internationally recognised 256-bit encryption standard as used by banks.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to our customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. However, this may prevent you from taking full advantage of our websites.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website, except, of course, the ones we own, such as Fast Engineeringeducation.co.uk and recycledplasticbuildingmaterials.co.uk. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting other sites and other sites than our own are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on our website, there is a box that you can click to indicate that you definitely want to hear from us about offers and other news. If do not want your information to be used by us for direct marketing purposes do not click in this box.
- if you have previously agreed to us using your personal information for direct marketing purposes and keeping in touch with you, you may change your mind at any time by writing to or [emailing us](#)
- FAST will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We will not use your personal information to send you promotional information about third parties nor will we pass your personal information to them.

You may request details of any personal information which we hold about you as required by law under GDPR (General Data Protection Regulations). If you would like a copy of the information held on you please write to:

Data Protection, Fast Engineering Ltd, 5 Windmill Court, Antrim BT41 2TX

If you believe that any information we are holding on you is incorrect or incomplete, please write to or [e-mail us](#) as soon as possible, at the above address.

When you ask us to do so, we will promptly correct any information found to be incorrect.